BIKE RACKS

All Golden Gate Transit buses without front racks are equipped with luggage bay bike racks. The luggage bay areas are for bikes only. Back packs, saddlebags, etc., are not allowed under the bus. Each bus can accommodate two bikes. The luggage bay bike rack may not be used at some bus stops due to safety or operational reasons. See the list of these stops at goldengatetransit.org/bikes.

UNLOADING Instructions for Luggage Bay Bike Racks

1. As the bus approaches your stop, inform the bus driver that you will be unloading your bike. This allows the driver to position the bus so there is enough room for the rack extension. It also ensures that the driver will unlock the luggage bay door and wait until you are clear of the bus before leaving the stop.

2. Repeat steps 3 through 6 of the loading instructions. If removing your bike from the upright position (upper skin), be sure to remove straps from tires first.

3. Repeat steps 8 through 10 of the loading instructions.

4. Step away from the bus to the curb with your bike and all your belongings. Wait until the bus pulls away. Never proceed directly in front of a bus into traffic.

CUSTOMER RELATIONS

Toll-free (say “Golden Gate Transit”) or 711 (TDD) 
Lost and Found 415-455-2000
goldengate.org
LOADING Instructions for Luggage Bay Bike Racks

1. Be off your bike when waiting at the bus stop so that the bus driver will recognize you as a passenger. Remove all loose items, such as water bottles, air pumps, flags, bags, etc., before loading.

2. After the bus has come to a complete stop, signal the driver to unlock the luggage bay door and move to the curb side door marked “bike rack.”

3. Lift the lever and push the door up, making sure that the door is fully extended. Attach the safety chain by inserting pin in hinge area.

4. Follow instruction 1 on rack: “Pull Knob Up to Release.”

5. Follow instruction 2 on rack: “Pull Handle to Extend Rack.” Only pull on the handle. DO NOT pull on the straps. Pull rack toward you until it stops. Use caution when extending rack. Check for pedestrians or obstructions on sidewalks.

6. Follow instruction 3 on rack: “Raise Bed with Handle, Push to Lock Leg.”

7. Orient your bicycle so that it matches the silhouette imprinted on the bed skin.

8. Follow instruction 4 on rack: “Pull Ring to Fold Leg” and lower upper skin.

If loading bike onto the upright position (upper skin), be sure to align tires in wheel tray and secure the three straps.